

Michelle Morris,
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Contact:/Cysylltwch â: Democratic Services



THIS IS A MEETING WHICH THE PUBLIC ARE ENTITLED TO ATTEND

9th April 2021

Dear Sir/Madam

CORPORATE OVERVIEW SCRUTINY COMMITTEE

A meeting of the Corporate Overview Scrutiny Committee will be held in virtually via Microsoft Teams - if you would like to attend this meeting live via Microsoft Teams please contact committee.services@blaenau-gwent.gov.uk on Friday, 16th April, 2021 at 10.00 am.

Please note that a pre and post meeting will be held 30 minutes prior to the start and following the conclusion of the meeting for members of the committee.

Yours faithfully

Michelle Morris
Managing Director

AGENDA

Pages

1. SIMULTANEOUS TRANSLATION

You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required

We welcome correspondence in the medium of Welsh or English. / Croesawn ohebiaith trwy gyfrwng y Gymraeg neu'r Saesneg.

Municipal Offices
Civic Centre
Ebbw Vale
NP23 6XB

Swyddfeydd Bwrdeisiol
Canolfan Dinesig
Glyn Ebwy
NP23 6XB

a better place to live and work
lle gwell i fyw a gweithio

should you wish to do so. A simultaneous translation will be provided if requested.

2. **APOLOGIES**

To receive.

3. **DECLARATIONS OF INTERESTS AND DISPENSATIONS**

To consider any declarations of interests and dispensations made.

4. **CORPORATE OVERVIEW SCRUTINY COMMITTEE MINUTES** 5 - 16

To receive the Minutes of the Corporate Overview Scrutiny Committee held on 5th March, 2021.

(Please note that the Minutes are submitted for points of accuracy only)

5. **ACTION SHEET - 5TH MARCH 2021** 17 - 18

To receive Action Sheet.

6. **CORPORATE COMMUNICATIONS STRATEGY - QUARTERLY UPDATE** 19 - 28

To consider the report of the Interim Chief Officer Commercial.

7. **COMMERCIAL STRATEGY QUARTERLY PERFORMANCE MONITORING** 29 - 34

To consider the report of the Interim Chief Officer Commercial.

8. **TEST TRACE AND PROTECT SERVICE** 35 - 40

To consider the report of the Interim Chief Officer Commercial and Service Manager Customer Experience and Transformation.

9. **PROPOSED AGILE WORKING POLICY** 41 - 86

To consider the report of the Head of Organisational Development.

To: Councillor S. Healy (Chair)
Councillor M. Cook (Vice-Chair)
Councillor P. Baldwin
Councillor G. Collier
Councillor M. Cross
Councillor G. A. Davies
Councillor L. Elias
Councillor J. Hill
Councillor J. Holt
Councillor H. McCarthy
Councillor C. Meredith
Councillor J. P. Morgan
Councillor G. Paulsen
Councillor T. Smith
Councillor S. Thomas

All other Members (for information)
Manager Director
Chief Officers